SERVICE HOTLINE

REFERENCE NUMBER: 029/2021

5 February 2021

AVAILABILITY OF EXTERNAL TEST ENVIRONMENTS FOR THE JSE COMMODITY DERIVATIVES AND INTEREST RATE DERIVATIVES MARKETS

Clients are advised that the External Test Environments for the JSE Commodity Derivatives and the Interest Rate Derivatives Markets (IP Address: 196.216.153.101) will not be available on Monday, 8 February 2021 due to technical maintenance and a production database restore taking place.

The purpose of this restore is to align production and test reference data as closely as possible, this will provide relevant data to assist with testing scenarios.

As a result of the restore all testing data up until Friday, 5 February 2021 will be deleted.

Test user accounts will be manually re-added by the JSE, however, in the event post the restore that there are certain test accounts missing, clients are advised to send a request to <u>customersupport@jse.co.za</u> requesting the loading of these client test accounts.

JS≣

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Markets / Services:

- Commodity Derivatives Market
- Spot and Interest Rate
 Derivatives Markets

Environment(s):

External Test Environments

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

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